

Rajesh Kumar Gupta

194/69 Sector 19, Pratap Nagar Jaipur |
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Objective

Seeking a challenging and growth oriented position in the field of network. Has excellent interpersonal skills, highly result oriented, good leadership qualities and with the urge to learn new technologies to meet the challenging Environment

Personal Summary

I have developed a disciplined and meticulous approach to work. Taking up challenges and carrying out every situation successfully has always been a part of my nature. Being an extrovert, I love traveling and meeting people and always look forward to learning new things and sharing the same with others. I would like to put all my experiences and convincing ability into practical scenarios in order to achieve both self and organization prosperity respectively.

Education

- Diploma in Computer Hardware and Networking from GT Engineering College Jaipur 2008-2010
- B.A from Rajasthan University, Jaipur (Rajasthan). 2008 -2012
- Senior Secondary from Senior Secondary Board of Education, Rajasthan (Ajmer). 2008
- Secondary from Senior Secondary Board of Education, Rajasthan (Ajmer). 2006

Skills & Abilities

Networking : TCP/IP, DNS, DHCP, VPN, Firewall Configuration

Databases : MSSQL

Cyber security : Penetration Testing, Firewalls

Server Skills

- Installation and Troubleshoot windows server 2003, 2008& 2012
- Installation Active Directory in sever 2003, 2008 and 2012
- SQL Server Basic knowledge (Inset, Update, Delete)

Windows Skills

- Installation and Troubleshoot windows XP,2007,2008 & 2010
- Troubleshooting, Helpdesk Support, System Administration

EXPERIENCE

The Gemini India

Ahmedabad Gujarat (Work From Home Last 4 Year)

Designation: (Sr. software implementation and Technical support)

Tenure : From Feb 2016 To Till Date

Job Profile:

- Server hardware management and maintenance, Desktops, laptops, helpdesk support
- Web Deployment on IIS
- Resolving tickets based IT issues in defined timeline
- Sql Server Backup and Restore, SVN Server backup restore ,
- Software Testing and Training
- Microsoft outlook mail troubleshoot and related issue resolved
- Understanding the client requirements and functionality of the system.
- Preparing defect Reports and assigning the defects to the developers.
- Perform functional testing, regression testing, Ad-Hoc Testing, and Responsive Testing.
- I must ensure that testing is well planned, executed, and defined. Thus, to achieve the goal, I ensure that every feature and phase of the software is tested so that whatever potential problem may exist can be caught and corrected when the product goes live.
- I worked on various hospital projects, such as The Gemini India core developing a hospital information system (HIS) and Hospital Information Management System (HIMS). I have worked on the below-listed

Work On Project

Medical College

Pacific Medical College and Hospital Udaipur (Rajasthan)
Jauhar Institute of Medical Sciences Rampur (UP)
KPC Medical College & Hospital, Kolkata
Smt. SUSHILABEN M. SHAH MULTI-SPECIALITY HOSPITAL, Ahmedabad
Dhiraj Hospital & Sumandeep Vidhiyapeeth, Vadodra
Pragma Hospital, Bhathidna, Punjab
Sree Mookambika Institute of Medical Science, Kulasekharam

Multispecialty Hospital

Apex Group of Hospital Mumbai
Apollo CBCC Hospital Ahmedabad (Gujarat)
BhagwanMahavir Hospital SumerpurPali (Rajasthan)
Bharat VikasParishd Hospital Kota (Rajasthan)
MaaGayatri Hospital Udaipur (Rajasthan)
Ruby General Hospital, Kolkata
Shantiniketan Hospital, Ghatkopar (W), Mumbai
Motherhood Hospital, Ahmedabad
Shivam Multispecialty Hospital, Morbi

Vcare Imaging & Diagnostic Center, Kandivali (E), Mumbai
Sparsh Multispeciality Hospital, Katni (MP)

Other Country Hospital

Medcorp Limited St. Clair Medical Center (Port-of-Spain Trinidad)
Seeds of innocence ivf Lusaka, Zambia
TGIHIS Dubai UAE

BhagwanMahavirHospital Pali Rajasthan

Designation: (Computer Assistant IT)

Tenure : From May 2014 -Feb 2016

- Remote & controlled 100 system and server issue resolved
- CT scan &X-Ray software related issue resolved
- Monthly Attendance Data restore and head over to account department
- Intercom Phone related Issue resolved
- HMS and ERP Software related issue resolved
- 3 Branch Heading All Computer Related Issue (School College & Hospital)
- All model laser printer installation and troubleshoot

Tarini Cancer Hospital & Research institute Alwar Rajasthan

Designation: (IT Executive)

Tenure : From April 2013 to January 2014

- Remote & controlled 50 system and server issue resolved
- All model laser printer installation and troubleshoot
- Monthly Attendance Data restore and head over to account department
- Intercom Phone related Issue resolved
- CT scan And x-Ray software issue resolved
- HMS Software related issue resolved
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VERTEX Customer Solutions India Pvt.Ltd

Designation: (IT Executive)

Tenure : From Feb 2011 To April 2013

- Resolving tickets based IT issues in defined timeline,
- Application related t-shooting
- All model laser printer installation and troubleshoot
- Asset management & inventory
- Remote & controlled 550 system 7 Server Related issue

- Handling Vodafone client query regarding software CRM,Gad,Nice,CCC all type application
- Active directory Roles/Services management, DHCP, DNS, ADS

Key Skills

- Test planning and strategy
- Test case development and execution
- Manual testing techniques
- Defect tracking and management, Test documentation and reporting
- Problem-solving and critical thinking skills
- Attention to detail
- Communication and interpersonal skills

Personal Details

Address: Plot No. - 194/69 Sector 19, Near By Janki Devi School

Pratap Nagar Jaipur 203033 Rajasthan India

Date of Birth: 03-04-1991

Nationality: Indian

Languages: English, Hindi

Hobbies: Reading, Surfing the internet, cooking, making new friends, learning new things.

Place: _____

Date: _____

Rajesh Kumar Gupta